



Dispute Resolution

The Cumberland United Soccer Club (CUSC) agrees to abide by the OSAs published and approved [Dispute Resolution Policy](#) and [procedures](#) as an alternative to litigation. In accordance with Article 13 of the CUSC Constitution, any member may initiate the Dispute Resolution process by communicating in writing with the OSA. However, the OSA will only review disputes of a corporate or governance nature such as the calling and holding of general or board meetings, removal of members or election of Officers or Directors. OSAs

The CUSC would appreciate the opportunity to resolve all disputes. In this regard the following procedures should be followed by any parties with concerns:

1. Allow a 24 hours cooling off period before taking any action.
2. First approach is the Operational Director with direct responsibility for the program in which the concern arose i.e. Senior Youth Director, Representative (Cobra) Director.
3. If the Operational Director has not resolved the concern satisfactorily, contact the CUSC President who will advise on further or final actions that will be taken.

Note:

The Dispute Resolution process shall not to be used for game discipline. Normal discipline and appeals process must be used.

Approved for EXTERNAL use
by the CUSC Board of Directors
September 15, 2015